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The year 2002 ended without a serious ethical or operational police crisis. Complaints continued to maintain a similar number and pattern as in past years. As the Office of the Independent Police Auditor (IPA) approaches its 10th anniversary, the IPA will continue to introspectively evaluate the quality of the services it provides to the community and to the San José Police Department (SJPD). The positive working relationship with the SJPD continues to strengthen even in dissidence. Community support and commitment from the City of San José elected officials serve as the cornerstone that has enabled the IPA to develop into one of the best civilian oversight offices in the country. The residents of San José have benefited from the IPA and SJPD's collective efforts to provide police services that are ethical, effective, and fiducial. The police scandals in Los Angeles, Oakland, and San Francisco, are unfortunate reminders of the need to remain vigilant and recognize the inconstant nature of police work.